

**08:30 - MASTERCLASS 06: POSITIVE APPROACHES TO SAFETY,
16:30 LEARNING FROM EXCELLENCE**

**GESU BAMBINO
HOSPITAL**

Moderation: Adrian Plunkett, Alison Jones

08:30 - INTRODUCTIONS
09:00

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09:00 - **LFE PHILOSOPHY** Learning from Excellence (Lfe) is an international social movement in
09:15 healthcare (and beyond) that invites us to not only learn from incidents and error but also to understand and replicate the successful parts of our systems. In its simplest form, it is a positive feedback system that captures everyday success and provides direct, personal appreciation to the staff involved. Application of LFE principles also generates positive reinforcement, which in turn drives engagement and improvement. This Masterclass will introduce the philosophy and practice of LFE, provide an overview of the associated evidence-base, and provide the tools necessary for you to implement and use Lfe within your teams and organisations.

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09:15 - **THE PRAISE PROJECT - Positive Reporting and Appreciative Inquiry in Sepsis** This is the
10:30 original proof of concept study for Lfe. Funded by the Health Foundation and published in Pediatric Quality and Safety, it describes how formal positive feedback for gold standard antimicrobial stewardship resulted in better quality prescribing and reduced antibiotic consumption. This same methodology can be applied to a wide range of QI initiatives.

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10:30 - COFFEE BREAK
11:00

11:00 - **APPRECIATIVE INQUIRY** - is an action research methodology first described by David
11:45 Cooperrider in the 1980s. It uses a core set of principles and the '5D framework' to build on strengths (as opposed to deficits) and collaboration to achieve system change (transformation). In this session, we will explain the theoretical principles and practical application ("how to") of AI.

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11:45 - **INTRO TO QI METHODS** Lfe is an adjunct to traditional QI methods. We will revise basic QI
12:30 and project planning principles, explaining where Lfe sits in the landscape of available QI tools and approaches.

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12:30 - LUNCH BREAK
13:30

13:30 - **LOCAL TEAM PROJECT IDEAS.** This is an opportunity for delegates to work on their own QI
14:15 projects, applying principles of LFE and LFEQI. Do you/your team have a QI project waiting in the wings? Or a project that doesn't seem to be moving forward as you would wish? Bring your

ideas with you to Masterclass 06 and we will help you 'design for success' using LfEQI. This will involve group work.

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14:15 - **PROJECT PLANNING.** Building on the project ideas, we will help you develop your ideas into formal QI projects.

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15:00 - **TEA BREAK**
15:30

15:30 - **PRAISE TOOLKIT.** We will review the topics from the earlier session, and share the toolkit from the PRAISe project. This can be adapted for local use.

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16:00 - **EVALUATION**
16:30

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